

ENCLAVE VISION

ASSOCIATES

CONTACT LENS SERVICES

Advancements in contact lens technology offer the potential of successful contact lens wear to most of our patients. A contact lens is a medical device in contact with the tissue of your eye; therefore, it must fit appropriately to maintain the health of your eyes.

Before a patient can be fit with contact lenses, a complete medical and refractive eye examination is necessary. This exam is critical to assure the good health of your eyes and rule out the possibility of any underlying condition that may prevent contact lens use. The contact lens fitting is not part of a comprehensive eye exam, but is an additional service. If you have vision insurance, this service may be covered in whole or in part. The contact lens service fee includes the contact lens fit, insertion & removal training for new wearers, follow-up visits for 90 days, and trial contact lenses (for soft lens wearers). Fees are determined based on the type of lenses prescribed and the difficulty of the fit. Regardless of type of contact lens service, certain testing will always be performed to ensure healthy contact lens wear. This includes keratometry (corneal curvature measurements), tear film function testing, and slit lamp biomicroscopy of the cornea and surrounding tissue. Contact lens service fees are as follows:

Level 1: Soft Spherical - \$75

Level 2: Soft Toric (Astigmatism) - \$95

Level 3: Custom Soft Toric or Soft Multifocal/Monovision - \$125

Level 4: RGP Spherical -\$125

Level 5: RGP Bitoric or Multifocal - \$175

Please inquire about other types of contact lens fittings if you have any questions.

We are committed to working with each patient until there are no other alternatives for the improvement of the contact lenses fitted. We will allow three months for this process. Due to the time our doctors and staff invest to ensure the best fit possible, the cost for the examination and contact lens fitting fees are non-refundable.

Refunds may be given on unopened, unaltered boxes of disposable lenses if returned within 30 days after the lenses are dispensed. A 30% restocking fee will apply to all soft contact lens that are returned. There are no credits or refunds for opened or altered disposable lenses. Refunds for RGP and other custom lenses will be handled on a case-by-case basis.

To protect the health of your eyes, we encourage annual contact lens evaluations and will not fill a contact lens prescription that is over one year old (it's the law). Please call our office if you have redness, pain, light sensitivity or other issues you notice while wearing your lenses. It is important to remember that contact lenses are medical devices and when not worn safely, can lead to permanent vision loss (even blindness). If you have a contact lens related problem and call after regular office hours, please follow the instructions on the voicemail message to be connected with the doctor on call.

Please present any questions you may have regarding our policy to our staff or your optometrist prior to your exam. You are welcome to take a copy of this policy for your records.